

## Case Study: Lucy's Bad Breakup

### Description

**From:** Lucy Honeychurch <Lucy\_Honeychurch@TheRoom.com>  
**Sent:** 16:56, Saturday 19 December  
**To:** George Emerson <GEmerson@PerfectView.co.uk>  
**Subject:** We need to make a clean break

George,

I noticed you kindly topped up the credit for the recycling company that does my bins, thank you for that. It was very considerate of you, but now that we are no longer in a relationship, I would like it if we could make a clean break of it, and would prefer if we didn't have contact for the next three months to give us both some time to reflect, and heal.

regards,

Lucy

**From:** George Emerson <GEmerson@PerfectView.co.uk>  
**Sent:** 17:33, Saturday 19 December  
**To:** Lucy Honeychurch <Lucy\_Honeychurch@TheRoom.com>  
**Subject:** Re: We need to make a clean break

Lu,

OMG! I am so sorry, I was topping up my own recycling credit, and I must have accidentally filled out your account number instead, it's been stored on my laptop since last year. I'm really sorry, it wasn't my intention to bother you, and I promise you that it won't happen again.

As I think of it, I did want to remind you that your car tax will be due in a few weeks, and that you need to get your car serviced before the end of the year. I'm happy to make an appointment for you if you like?

To make up for my transgression, I've left a positive review of you on your company website, I hope this makes us even?

- George

## Review of **The Room Financial Services**



George Moreens  
19<sup>th</sup> December  
1 Review



### **GREAT SERVICE**

First time I used the *The Room* for financial assistance, and I had the greatest of pleasure dealing with one of your staff, Lucy Honeychurch, I believe her name is. She is top class, she's got it all, amazing customer services skills, extremely knowledgeable about your business, and very professional as well. She helped me loads! She's a real hottie as well!

**From:** George Emerson <GEmerson@PerfectView.co.uk>  
**Sent:** 04:33, Monday 21 December  
**To:** Lucy Honeychurch <Lucy\_Honeychurch@TheRoom.com>  
**Subject:** Re: Re: We need to make a clean break

Lucille,

During the 8 months of our relationship you more or less constantly criticised me for my "bad manners", "lack of consideration", etc, so I'm kinda surprised that you didn't send me even a short note thanking me for my review of your work. It is the least you can do.

- George

**From:** Lucy Honeychurch <Lucy\_Honeychurch@TheRoom.com>  
**Sent:** 10:22, Thursday 24 December  
**To:** George Emerson <GEmerson@PerfectView.co.uk>  
**Subject:** Re: Re: Re: We need to make a clean break

George,

I appreciate the review you gave me, even though it was unsolicited, and fabricated, but as I said before, I would prefer if we didn't have contact for the next three months to give us both some time to reflect, and heal. I won't be responding to other emails from you.

regards,

Lucy

**From:** George Emerson <GEmerson@PerfectView.co.uk>  
**Sent:** 02:41, Wednesday 6 January  
**To:** Lucy Honeychurch <Lucy\_Honeychurch@TheRoom.com>  
**Subject:** Your Amazon.co.uk order of "Where Angels ..."

Lu,

I know we said we wouldn't contact each other for a few months, but I had ordered the soundtrack of the movie "Where Angels Fear to Tread" for your birthday a few months ago, and it was just delivered this morning, so I'm going to post it onto you, I hope that's OK. I know you love the movie, and you've always said it has a really a beautiful soundtrack.

Yours (always ;-),

- George

**From:** Lucy Honeychurch <Lucy\_Honeychurch@TheRoom.com>  
**Sent:** 23:46, Friday 8 January  
**To:** George Emerson <GEmerson@PerfectView.co.uk>  
**Subject:** Re: Your Amazon.co.uk order of "Where Angels ..."

George,

Thanks for this, but I'm afraid I can't accept it, we need to keep some distance between each other for a few more months.

You've been calling my phone and hanging up after I answer. I recognise the phone number you are calling from, it's your brother's phone number. Please stop.

I know you've been e-mailing and phoning my friends, to check if I've been going out over Christmas, and to see who I'm hanging out with. You have to accept, this is none of your business any more, we broke up because you were too controlling, we broke up because you wouldn't let me go out with my friends, we broke up because I caught you hiding my driving glasses when I was going to go out with my friends for a girls night out.

Look, I know this break-up has been difficult for both of us, but you have to please calm down, and you'll get over it. You are starting to hurt both of us with your actions.

Please let me go, it's over.

Lucy

**From:** George Emerson <GEmerson@PerfectView.co.uk>  
**Sent:** 04:12, Saturday 9 January  
**To:** Lucy Honeychurch <Lucy\_Honeychurch@TheRoom.com>  
**Subject:** Re: Re: Your Amazon.co.uk order of "Where Angels ..."

Lucy,

You are absolutely right, I'm sorry, I can't tell you how sorry, and I can't apologize enough for hiding your driving glasses, I was going through some very bad times in my own head that I didn't want to burden you, but I'm much better now. I've been getting my head together and am doing some voluntary work on a helpline to give back to others, it's helping me understand that my problems aren't the only in the world. I've also joined an on-line support group called the Black Pill Battalion, they're very supportive.

Sorry, I was phoning your number, but it wasn't to talk, it was just to hear your voice on your answering service, but I promise I won't do it again, I've recorded the message, so I don't need to.

Yes, I have been calling your friends, but only because I saw on your social media accounts that you have been going out over Christmas, and I saw a lot of pictures of you with a guy who I've never seen before called Freddy, and I want to make sure he is a good guy, that's why I was calling your friends.

I have a few things of yours that I've put in a box, and am going to drop it over to your parents, so you won't be bothered.

- George

**From:** Lucy Honeychurch <Lucy\_Honeychurch@TheRoom.com>  
**Sent:** 09:34, Monday 11 January  
**To:** George Emerson <GEmerson@PerfectView.co.uk>  
**Subject:** Please stop!

George,

You are still phoning my friends since your email, and my neighbour told me you have been hanging around outside my apartment when I'm at work, this is getting too much. Please don't drop the box at my parents, just throw it in the bin. Not that it matters, but my brother Alfred (Freddy) was at home for Christmas, I don't have a new boyfriend, I need time to be just me, so do you. THIS IS FINAL -- DON'T CONTACT ME AGAIN!

Lucy

**From:** George Emerson <George.Emerson@BlackPillBatt.com>  
**Sent:** 03:53, Tuesday 12 January  
**To:** Lucy Honeychurch <Lucy\_Honeychurch@TheRoom.com>  
**Subject:** Re: Please stop!

Lucy,

I don't get you at all ... you said you loved me, the plan was that we were supposed to be together forever, was that all a lie? Are you trying to mess with my mind? I know I made some mistakes while we were together, but it's not like you were perfect either, and I know it only happened once, but that time you said that your perfect ex-boyfriend was so good at D.I.Y. and I know you said it because I'm not good at it, that still burns me, you have no idea how much it still burns.

Yes, I have still been calling your friends, but only because I care about you, and want to make sure that you are not doing anything stupid, on the rebound from me.

And yes, I have been visiting your apartment, but it's just to make sure that no one is able to break in. Are you telling me I'm not allowed to make sure you are safe anymore?

How would you like it if I shared some of your secrets? I could create fake naked pictures and videos of us, my friends in the Black Pill said they would help me do that, but I would never do that to you, because you are the love of my life, please don't cut me out of your life, you have to contact me in the next week.

- George

## Review of [The Room Financial Services](#)



Room Goes Green  
20<sup>th</sup> January  
2 Reviews



### IS THIS A JOKE?

Who hires the staff for *The Room*? I had a terrible encounter with the most upprofessional person I have ever met in my life. Her name is Lucy Honeychuch. She needs to be fired today – she doesn't know anything about finaical services, she gave me a lot of bad advice, and was really creepy as well, flirting with me and trying to get a date with me.

# Your Order

## SuperPizzas

**Ordered at:** 22 January, 10:34pm.

**Ordered by:** Goon Reemerges.

**Delivering to:** Lucy Honeychurch, 14 Main Street, Manchester City.

1 X Chicken Nuggets	€2.90
1 X 7UP; Contour	€3.85
1 X Chips	€3.25
100 X Hawaiian Pizza	€740.00

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Total	€750.00
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**From:** Lucy Honeychurch <LucyhoneyChurch3@FreeMail.com>

**Sent:** 09:32, Thursday 28 January

**To:** George Emerson <George.Emerson@BlackPillBatt.com>

**Subject:** You've got to stop!

George,

Please, you must stop this, you are ruining my life. I've failed my probation at "The Room" thanks to your reviews, you wrote over 40 reviews trashing me, how could you do this?

The nightly fake orders from the takeaways must stop, it's not funny and it's not fair, none of the takeaways in town are allowing anyone in my family to order from them anymore.

I've had to delete all of my social media accounts because of all this drama, and today I've been told that all of my credit cards are cancelled, can you please stop this before I have to go to the police, for the sake of the relationship we had, please stop this, because I will go to the police if you keep this up,

Lucy

**From:** George Emerson <George.Emerson@BlackPillBatt.com>  
**Sent:** 21:52, Sunday 31 January  
**To:** Lucy Honeychurch <LucyhoneyChurch3@FreeMail.com>  
**Subject:** Re: You've got to stop!

Lucy.

At last, now you know how it feels, I had everything when we were together, and you stole it all from me, so it's only fair that you should suffer a little bit as well. The reviews to your job, and those takeaway orders were just because I was mad at you, and I'll stop that. But the social media stuff is your own fault, if you hadn't been putting up pictures of yourself going to parties it wouldn't have happened. I did cancel your credit cards, but that's because you are spending too much on shopping, you've told me yourself it was something you wanted to stop, so I did it for you. I know you won't go to the police on me no matter what I do because I know you still love me, besides if you want to open the attached image to this email, I have gotten my friends to create some interesting pictures of you, so you are going to have to get used of the idea that you are going to get back with me.

- George

<b>ARREST RECORD</b>		
<i>Greater Manchester Police</i>		
<b>Date:</b> 3 <sup>rd</sup> February	<b>Investigator:</b> D.I. Sam Tyler	<b>Badge Number:</b> 3495126599
VICTIM SECTION		
<b>Name:</b> Lucy Honeychurch	<b>Address:</b> 14 Main Street, MC.	<b>Age:</b> 22
ARRESTEE SECTION		
<b>Name:</b>	George Emerson	<i>Affix Photograph Here</i>
<b>Address:</b>	56 Lower Street, MC.	
<b>Age:</b>	24	
<b>Gender:</b>	Male	
<b>Date/Time of Arrest</b>	3 <sup>rd</sup> February, 08:24am	
<b>Summary of Arrest:</b>		
Lucy Honeychurch attended Scotland Yard on 2 <sup>nd</sup> February to report the activities and conduct of George Emerson (of 56 Lower Street, MC.). He has been harassing her for the past month both in the on-line and the real world. The main criminal charge against him is:		
<ul style="list-style-type: none"> <li>• <i>Attempted distribution of fabricated illicit images</i></li> </ul>		
Other activities undertaken by the arrestee include:		
<ul style="list-style-type: none"> <li>• <i>Creating fake reviews of her work, and making phone calls, to get her fired</i></li> <li>• <i>Creating fake identification papers to steal her and her family members identities</i></li> <li>• <i>Impersonating her, and reporting her credit cards as stolen</i></li> <li>• <i>Hacking her social media accounts to change her relationship status to "married"</i></li> <li>• <i>Creating fake social media accounts, impersonating her identity</i></li> </ul>		

## Questions

1. Should the police have more powers in terms of being able to intervene in cyberharassment situations, including the ability to seize devices that are suspected of being used in these cases? Why?
2. Should the government pass laws that would result in bigger sentences for people who engage in cyberharassment, as a deterrent? Why?
3. Do you think that social media companies have a great obligation to protect their users, for example, should they allow users to block specific IP address or phone numbers? Why?
4. Should people who engage in cyberharassment be banned from certain types of jobs, for example, law enforcement or the civil service? Why?
5. Should people who engage in cyberharassment be banned from some social media sites? Why?